



Please complete this nomination form accurately, completely, but succinctly.

1. Contact details

Nominator (Person)	Nominating Organisation	Signature	Date	e-mail address
Michelle	WCG: Red Tape Reduction Unit	<i>M. Ellis</i>	27 February 2026	Michelle.Ellis@westerncape.gov.za

Nominated Person	Nominated Organisation	Sub-sector one of the following: Private Sector or Academia or Public Sector or Non-Profit	Cell phone number	e-mail address
Bandile	WCG: Red Tape Reduction Unit	Public Sector	072 686 8546	Bandile.Ngcolomba@westerncape.gov.za
Liezel	Stellenbosch Local Municipality		066 522 7045	Liezel.Poulton@stellenbosch.gov.za

2. Short description

±100-word description of what the innovation / solution is and who needs to be recognised for which parts of the solution.

(e.g. new service /product /solution /regulation /infrastructure /institutional capacity)

The innovation: Building Plan Application Management System Modernisation: Digital System modernisation

A key business-facing government service, the digital enhancements have significantly contributed to enabling an environment for ease of doing business within the Stellenbosch. These improvements have not only streamlined operations but also elevated decision-making efficiency, enabling the department to consistently achieve over 85% of building plan decisions within legislated timeframes, with the Building Development Management Department recently breaking into the 90% efficiency level recorded.

To be recognised: Project Managers - Intergovernmental Collaboration and Implementation
Bandile Ngcolomba (Western Cape Government: Red Tape Reduction Unit) & Liezel Poulton (Manager: Building Development Management - Stellenbosch Municipality)

3. Detailed description

Please answer all the questions (a) to (j) below, and **place answers** in the **prescribed place** as indicated in the **table below** (to construct a results chain).

For instance, the answer to question (a) should be written in the third column next to (a).

- a. What is the target business group/s that this innovation serves and improves?
- b. How many of these target businesses have already utilised this new solution?
- c. How did these businesses access and receive the new solution?
- d. What did this new solution help these businesses become better at?
- e. How did this help to improve their business performance? *Increased sales, lower costs, increased investment, increased employment, increased exports?*
- f. What exactly is this new innovative solution?
- g. What makes it new, compared to what existed before? (Novelty in WC economy)
- h. What makes it better than what existed before?
- i. How is/was the new solution made available to the target market / business group?
- j. What will ensure that the financial viability / sustainability of providing the innovative solution and the beneficial consequences remain intact over this period? *E.g. profitable business with an enduring competitive advantage in the market.* What is the expected longevity of this solution? *E.g. 5yrs, 10 yrs, 10+ years*

Output: A new catalytic innovation established, serves the WC economy	Outcome: Improved business environment (for the target business group)	Impact: Which target group of businesses benefitted & what improved for them	Longevity: Duration of benefits
<p>f. Building Plan Application Management System Modernisation</p> <p>g. Upgraded system, new functionality</p> <p>h. Streamlined process steps; reduced number of steps in the process and process certainty</p>	<p>i. Digitally, through online portal</p> <p>C. Digitally, through online portal</p>	<p>a. Developers: Built environment</p> <p>b. Architects and developers industry as a whole</p> <p>d. Confidence & certainty in the regulatory process</p> <p>e. Avoided financial holding costs and construction-related price escalations.</p>	<p>j. Solution has financial resource for maintenance, and senior leadership buy-in</p>

After completing the table, read from left to right. Check for coherence and improve if needed.

4. Declaration of Evidence to verify the results chain

What supporting evidence can you provide to verify that the results stated above are as stated?

	Output: A new catalytic innovation established, serves the WC economy	Outcome: Improved business environment (for the target business group)	Impact: Which target group of businesses benefitted & what improved for them	Longevity: Duration of benefits
What evidence can be provided? e.g. Records, reports, peer reviews, and so forth	Performance reports	external independent impact assessment report findings	Developers, Architects: Built environment Streamlined, reduced number of steps in the process, and avoided financial holding costs and construction-related price escalations.	3 years & ongoing

5. Select the best category of award for this innovation

Sector	Award	Mark with "X"
Private Sector	6 x Catalytic innovations that contribute to growth	X
Public Sector	1 x Provincial- or National-government systemic innovation most impactful on economic growth	X
	1 x Local & District Municipal innovation that is impactful on growth of their local economy	X
	1 x Public-sector innovation, enhancing good governance	X
Safety & Security	1 x Innovation enhancing safety & security	
Labour Market	1 x Labour market efficacy award Reducing impediments to increased employment	
Academia	1 x Research the most impactful on competitiveness of Industry	
	1 x Tertiary education best aligned to Industry / market needs	
	1 x Most successful start-up / spin-out	
	1 x Entrepreneurship development in higher education	
Industry Sector Bodies	1 x Institution/s strengthening stakeholder cooperation to enhance competitiveness of their Industry	
Organised Business	1 x Institution/s strengthening stakeholder cooperation to enhance competitiveness of their business precincts	

6. Check that you completed all that is necessary.

7. Submit this documented and/or video-recorded to innovation@capechamber.co.za.

Thank you for helping us discover and celebrate the champions shaping a better WC economy!